

2011 29. A

## AUTHORIZED UTILITY REPRESENTATIVE FORM FOR THE TELECOMMUNICATIONS CARRIERS

TYPE: [ ] IXC [ X ] CLEC [ ] ILEC [ ] Wireless

229742

**CERTIFICATED COMPANY INFORMATION**

DialTone &amp; More, Inc.

FEIN/SSN: \_\_\_\_\_

Company Name

Telephone #: 321-373-1333

Dba/fka

6905 N. Wickham Road, Suite 403

Mailing Address:

Melbourne FL 32940-0000

City, State, Zip Code

6905 N. Wickham Road Suite 403

Business Location

Melbourne FL 32940-0000 Brevard

City, State, Zip Code County:

**REGISTERED AGENT INFORMATION**

Registered Agent: National Registered Agents, Inc.

Mailing Address: 2 Office Park Court, Suite 103

Columbia SC 29223-0000

City, State, Zip Code

**Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:**

- Thomas Biddix **Business Location Address**
- A. **General Manager** (Include Address if Different than above)
- 321-373-1333 / 813-862-2318 / regulatory@telecomgroup.com
- Telephone Number / Facsimile Number / E-mail Address
- Terri Kruse **Business Location Address**
- B. **Customer Relations/Complaints Representative** (Include Address if Different than above)
- 321-373-1006 / 321-250-4400 / tkruise@telecomgroup.com
- Telephone Number / Facsimile Number / E-mail Address
- Terri Kruse **Business Location Address**
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)
- 321-373-1006 / 321-250-4400 / tkruise@telecomgroup.com
- Telephone Number / Facsimile Number / E-mail Address

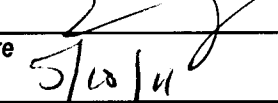
RECEIVED

PSC SC  
MAIL / DMS

E.	<b>Test and Repair</b> (Include Address if Different than above)		
	-	/ -	/
	Telephone Number	/ Facsimile Number	/ E-mail Address
F.	<b>Emergencies</b> (During Non-Office Hours)		
	-	/ -	/
	Telephone Number	/ Facsimile Number	/ E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

	Aggie	Gainer	<b>Mailing Address</b>
G.	<b>Regulatory Officer</b> (Included Address if Different Address if different than above)		
	321-373-1333	813-862-2318	/ regulatory@telecomgroup.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
	Lisa	Brown	
H.	<b>Dual Party Mailings</b> (Name)		
	(Mailing Address)		
	/	/	
	Telephone Number	/ Facsimile Number	/ E-mail Address
	Aggie	Gainer	
I.	<b>Interim LEC Fund Mailing</b> (Name)		
	6905 N. Wickham Road, Suite 403, Melbourne, FL 32940		
	(Mailing Address)		
	321-373-1333	/ 813-862-2318	/ regulatory@telecomgroup.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
	Aggie	Gainer	
J.	<b>Universal Service Fund Mailings</b> (Name)		
	6905 N. Wickham Road, Suite 403, Melbourne, FL 32940		
	(Mailing Address)		
	321-373-1333	/ 813-862-2318	/ regulatory@telecomgroup.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
	Aggie	Gainer	
K.	<b>Gross Receipts Mailings</b> (Name)		
	6905 N. Wickham Road, Suite 403, Melbourne, FL 32940		
	(Mailing Address)		
	321-373-1333	/ 813-862-2318	/ regulatory@telecomgroup.com
	Telephone Number	/ Facsimile Number	/ E-mail Address

Thomas E. Biddix	/	
<b>This form was completed by</b>	<b>Signature</b>	
Director	/	
<b>Title</b>	<b>Date</b>	5/12/11

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
**Docketing Department**  
 Post Office Drawer 11649  
 Columbia, South Carolina 29211  
 And  
 Office of Regulatory Staff  
**Attn: Jeanne Gordon**  
 1401 Main Street  
 Columbia, South Carolina 29201